



a.s. 2017/2018

PROGRAMMA DI INGLESE

Docente: BELLI ELENA

Dal libro di testo: Dal libro di testo: S. Burns, A.M. Rosco, *Go travelling! Tourism in the digital age*, Valmartina

Modulo n. 1: A look at tourism

Unit 1: Tourism and tourists

- An outline of the tourism industry
- What is a tourist?
- From travelers to tourists
- The rise of tourism
- Sustainable development in tourism
- Practice Test

Unit 2: Selling holidays

- Tour operators
 - Travel agencies
 - Computers and tourism
 - Correspondence in tourism
 - Formal letters
 - The layout of a formal letter
- Glossary of abbreviations

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Modulo n. 2: Communication in tourism

Unit 1: The art of communication

- Different types of communication
- Making a good impression
- Speaking to clients
- Telephone etiquette
- Practice Test

Unit 2: Written communication and sign

- E-mails
- Faxes
- Writing a message
- Communicating through written signs
- Communicating through diagrams and pictures
- Correspondence in tourism
- Enquiries



Practice Test

Modulo n. 3 Getting around

Unit 1: Flying

- The time around the world
- Flights
- Practice Test

Unit 2: Waterways, railways and roads

- Water transport
- On the road
- Travelling by coach
- Correspondence in tourism: Replies
- Useful phrases

Practice Test

Perugia, 07/06/2018

GLI ALUNNI

IL DOCENTE

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