



a.s. 2019/2020

PROGRAMMA DI INGLESE

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Dal libro di testo: S. Burns; A.M. Rosco, Beyond Borders, Valmartina

Introduction The world of tourism

- A brief history of tourism: from travelers to tourists
- Towards modern tourism
- 21st-century tourism

The tourism industry

- Defining tourism and tourists
- Special needs and accessible tourism
- Tour operators
- Travel agents
- Tourist organisations
- International travel
- Careers in tourism
- Progress check: Millennials
- From the press: International Tourism Trends
- Clil: Time zones

MODULO N. 1 Communication and marketing

Unit 1 Communication in the tourism industry

- What is communication?
- Effective communication
- Vocabulary in context: Travel phrasal verbs
- Alternanza scuola-lavoro: At the tourist information centre
- Taking telephone messages
- E-mails
- Business letters
- Progress check: Why call when you can text?

Unit 2 Tourism marketing and advertising

- What is tourism marketing?
- Marketing Mix
- Marketing in a digital world
- Vocabulary in context
- Brochures
- Promoting destinations
- Alternanza scuola-lavoro: "Making a sales call"
- Progress check
- From the press: Body language mistakes

MODULO N. 2 How to travel

Unit 3: Rail, road and water

- Train travel
- Vocabulary in context: at the station
- Alternanza scuola-lavoro: Timetables and tickets
- On the road: coach travel
- Car travel
- Water travel: Ocean cruises
- River cruises and tours
- Water services
- Vocabulary in context: On board
- Progress check: Fly-drive

Unit 4: Air Travel

- The aviation industry
- Scheduled and chartered flights
- IATA codes
- The cost of flying
- Vocabulary in context: At the airport; on board
- At the airport
- Tickets and boarding passes
- Alternanza scuola-lavoro: In-flight service
- Progress check: Barra airport
- From the press: British Airways
- Literature link: Murder on the Orient Express
- CLIL: Cancelled flights: your rights

Dal libro di testo: M. Berlis, J. Bowie, H. Jones, **Engage! 2**, Pearson Longman

Unit 2 Functions:

- Inviting, persuading, accepting, giving details of time and place, declining
- Grammar:**
- Defining relative clauses: who, that/which, where
 - No relative pronoun
 - Indefinite pronouns
 - So/such...that

Unit 3 Functions:

- Presenting a problem
 - Listening, Sympathising offering solutions
 - Apologising, asking for an explanation, offering an explanation, asking for action
- Grammar:**
- Present Perfect Continuous
 - Present Perfect Continuous vs Present Perfect Simple

Il programma è stato condiviso con gli alunni.

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LA DOCENTE
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